



UNIQUE QUALIFICATION NUMBER: TPWVCLA2HOS0000017

ITPN NVQ LEVEL 2: HOSPITALITY SERVICE

Course Duration: 12 weeks Guided Learning Hours: 680 Fee: N225,000

MANDATORY UNITS

LEVEL	UNIT TITLE	UNIT CODE	CREDIT VALUE	GLH
2	Maintain a Safe, hygienic and Secure work environment	HOSFS011L2	3	30
2	Work effectively as part of hospitality team	HOSFS012L2	3	30
2	Give Customers Positive Impression of yourself and Organization	HOSF007L2	4	40
	TOTAL		10	100

HOUSEKEEPING OPERATION UNITS

2	Use of different chemicals and equipment in housekeeping	HOSHK002L2	1	10
2	Carry out routine and periodic deep cleaning of guest room	HOSHK007L2	3	30
2	Clean and Service a range of area	HOSHK001L2	4	40
2	Cleaning of commercial and residential windows from inside	HOSHK004L2	3	30
	TOTAL		11	110

FOOD AND BEVERAGE PRODUCTION UNITS

2	Prepare and cook basic fish dishes	HOSFP001L2	3	30
2	Prepare and cook basic pasta dishes	HOSFP005L2	4	40
2	Prepare hot/cold sandwiches and canapes	HOSFP012L2	2	20
2	Prepare and cook basic poultry dishes	HOSFP002L2	4	40
	TOTAL		13	130

Additional (The Learner pays for any extra)

2	Prepare and cook basic vegetable dishes	HOSFP004L2	3	30
2	Bake and finish simple bread and dough	HOSFP013L2	3	30
2	Make basic stocks	HOSFP009L2	2	20

FOOD AND BEVERAGE SERVICE UNIT

2	Serve beverage	HOSFS001L2	2	20
2	Provide a table and tray service	HOSFS007L2	2	20
2	Provide a counter and takeaway service	HOSFS006L2	2	20
2	Prepare and serve cocktails	HOSFS004L2	3	30
	TOTAL		9	90

FRONT OFFICE OPERATIONS UNITS

2	Communication system in a work environment	HOSHS0015L2	3	30
2	Deal with arrival of customer	HOSFO002L2	4	40
	TOTAL		7	70

FOOD SAFETY UNITS

2	Maintain food safety when storing, preparing and cooking food	HOSFT009L2	3	30
2	Ensure Organizational compliance in a food business	HOSFT010L2	2	20
	TOTAL		5	50

Additional (The Learner pays for any extra)

2	Food labeling in food and drinks	HOSFT005L2	1	10
2	Raise food safety awareness in food and drink	HOSFT001L2	3	30
2	Carry out food safety in a professional kitchen	HOSFP009L2	2	20
	TOTAL		6	60

LAUNDRY AND DRY CLEANING SERVICE UNITS

2	Collect soiled items and deliver laundered and cleaned items to customers	HOSLD007L2	2	20
2	Customer care in the textile care service	HOSLD003L2	2	20
2	Press and finish garments following laundry	HOSLD013L2	1	10
	TOTAL		5	50